



## OUTLET TEST SYSTEM 2020 UPGRADE

### 2020 UPGRADE NOTICE

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Ampcontrol has recently improved the Tablet application and website interface for Ampcontrol's Outlet Test System (OTS). This upgrade has resulted in a change of system implementation. The upgrade has undertaken the following:

- 1- Upgraded Tablet Application, including:
  - a. Improved reliability
  - b. Upgraded cloud synchronising process
  - c. Improved authentication and user access security
  - d. Integration into the Google Play Store
  
- 2- Upgraded Web Interface, including:
  - a. Improved user navigation and data retrieval
  - b. Improved authentication and user access security
  - c. Improved Asset and User Management functionality

### WHAT DO I NEED TO DO

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The upgrades have now been carried out and all data has been transferred from the old system to the new. If any assets, users or test reports are not available / transferred, this may be the result of the following:

- 1- Invalid asset information
- 2- Invalid Email Account
- 3- Test reports not synced to the Cloud

With the website changeover completed, the old site will be de-commissioned. If your existing tablet application has test reports that have not been synchronised to the Cloud, please utilise the "Save All Reports" function on the tablet application which will download and save all test reports in a suitable format to the tablet. Please forward these files to customer service who will then upload to the new Cloud service.

Please ensure all test reports have been saved before installing the new application or removing the old application. Once this is confirmed you can then un-install the old application.

Next you will need to upgrade the OTS application by downloading the application from the Google Play store and follow the installation steps.

With the new application installed, all that is now required is to synchronise the tablet with your site. This is achieved by using your registered email and password for the new web server.

### FIND OUT MORE

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For more information on this product, please contact Ampcontrol Customer Service on +61 1300 267 373 or [customerservice@ampcontrolgroup.com](mailto:customerservice@ampcontrolgroup.com) or visit the Ampcontrol website: [www.ampcontrolgroup.com](http://www.ampcontrolgroup.com) for all documentation regarding the product operation.

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