



PRODUCT RECALL

Ampcontrol is voluntarily recalling a batch of ROC earth continuity relays (Part Number 101577) that were manufactured in 2012. The serial numbers affected are listed in the table below.



SERIAL NO.		
0809 68379	1203 125702 - 125761	1302 144465
0811 70832	1203 124268 - 124317	1302 144466
1201 118569 - 118588	1205 128893 - 128932	1302 144468
1201 119045 - 119074	1205 131725 - 131774	1302 144470
1201 120587 - 120616	1207 135653 - 135702	1302 144471
1202 121184 - 121223	1211 140740 - 140751	1302 144475
1202 120626 - 120655	1212 141846 - 141857	1302 144477
1203 123776 - 123803	1212 142344 - 142358	1302 144478
1203 124149 - 124178	1302 144464	

ACTION

Customers with relays in the serial number range listed above are requested to return them to Ampcontrol for repair.

Ampcontrol CSM Pty Ltd
Repairs Section – ROC Relay Product Re-call
7 Billbrooke Close
CAMERON PARK NSW 2285

Ampcontrol will check and upgrade any relays within the affected serial number range that are returned via overhaul, or other means, at no charge.

Please note a faulty relay can be detected by performing an open circuit test on the relay, also the power LED will not be lit on faulty operating relays. We recommend customers perform this test and check serial numbers accordingly. Please note that the intrinsically safe function of the relay is not affected.

FAULT DESCRIPTION

If the relay fails, it will present an unsafe condition and the following will occur:-

1. The power lamp will be extinguished;
2. The relay output will be held on in the non-tripped state; and
3. The relay will not respond to short circuit or open circuit conditions.

This could present the risk of electric shock, non-operation of stop control, or exposed non intrinsically safe voltage in a hazardous area.

FAULT EXPLANATION

A subcontracted printed circuit board installed in a batch of relays contained an unauthorised substituted component. This component is an alternative brand to the original specified and while its specifications are the same, its performance in service may not be equivalent.

Ampcontrol is undertaking this voluntary recall as we place tremendous importance on safety and the quality of our products. Please accept our apologies for any inconvenience this may cause your operation. We assure you of our prompt attention to expedite repairs as quickly as possible.

For further information please contact CSM Customer Service on (02) 4903 4800, alternatively email csm-repairs@ampcontrolgroup.com

