

# IS2000 TELEPHONE PRODUCT WITHDRAWAL

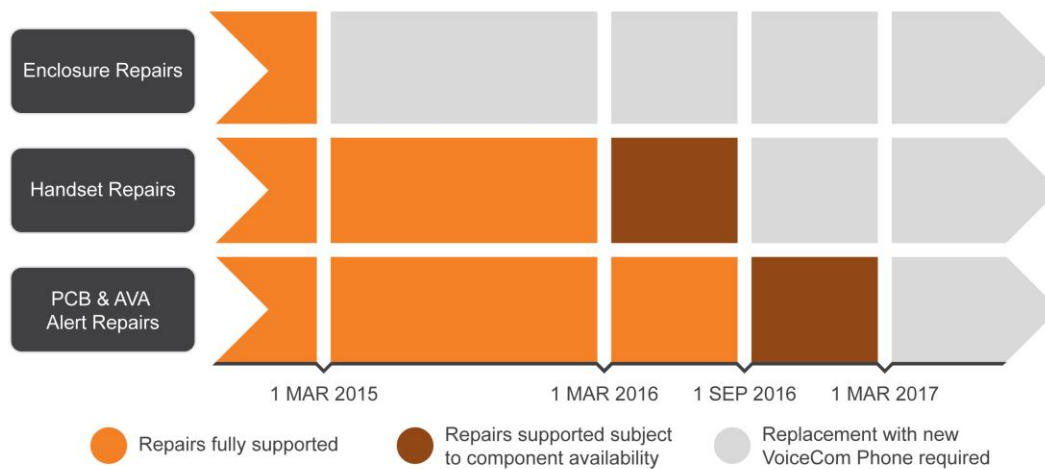
Summary	
<b>News Type</b>	Obsolescence Notice
<b>Purpose</b>	To inform customers of the end-of-life policy for the Ampcontrol IS2000 range of telephones.
<b>Product Range</b>	IS2000 Telephone Range
<b>Target Audience</b>	Customers with IS2000 Telephone installations in Group I Hazardous Areas
<b>Date of Issue</b>	17 <sup>th</sup> April 2015 (supersedes customer letter dated January 2015)

## WHY IS THE IS2000 PHONE BEING WITHDRAWN?

Since its introduction in 1992, the IS2000 telephone has been a trusted primary communications system for many operations in Australia. It has served well for both operational communication and emergency situations.

Due to supply issues for a number of critical components that are required to manufacture the IS2000 Telephone, Ampcontrol has now **ceased manufacture of the IS2000 Telephone** product range effective from 1<sup>st</sup> March 2015.

## END-OF-LIFE KEY DATES



Note that repairs for handsets, PCBs and AVA Alert sub-assemblies will be 'best effort', subject to availability of components, for the time periods indicated.

## REPLACEMENT PRODUCT

To provide ongoing support for this critical communications infrastructure, **Ampcontrol has developed a replacement product, the VoiceCom Phone**. It is drop-in compatible with IS2000 installations. An extensive user research effort has informed every aspect of the design, and early customer feedback has been overwhelmingly positive. Please see the VoiceCom Phone datasheet at [www.ampcontrolgroup.com](http://www.ampcontrolgroup.com)

## FIND OUT MORE

For more information on this product, contact Ampcontrol Customer Service on +61 1300 267 373 or [customerservice@ampcontrolgroup.com](mailto:customerservice@ampcontrolgroup.com) or visit the Ampcontrol website: [www.ampcontrolgroup.com](http://www.ampcontrolgroup.com)

## DISCLAIMER

While every effort has been made to assure the accuracy of this document at the date of issue, Ampcontrol assumes no liability resulting from any omissions or errors in this document, and reserves the right to revise content at any time.