

<b>INDUSTRY NOTIFICATION NO:</b>	<b>IN00022</b>
<b>ISSUED DATE:</b>	Wednesday, 13 November 2024
<b>VERSION NO:</b>	1
<b>PRODUCT:</b>	iMAC Controller - Obsolescence

## PURPOSE

This Industry Notification is to inform our customers that as part of our ongoing commitment to provide the highest quality and most advanced products to the industry. Ampcontrol is discontinuing the production of the **iMAC Controller** and will be declared obsolete as of the date of this notice.

## ISSUE

After a thorough review of our product portfolio, market demands, and obsolete components, the iMAC Controller has reached the end of its lifecycle. This decision has been determined due to advancements in technology, lack of availability of legacy components, and a shift in market needs.

## APPLICABLE ITEMS

Part Number	Description
120964	iMAC Controller 24 V DC (Standard)
101268	iMAC Controller 110 V AC (Standard)
118532	iMAC Controller 240 V AC (Standard)
118709	iMAC Controller 110 V AC (Long Conveyor)
118710	iMAC Controller 240 V AC (Long Conveyor)

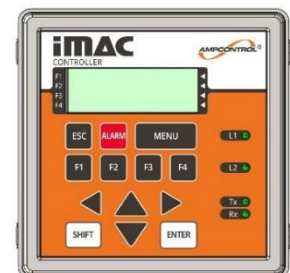


## ACTIONS TAKEN BY AMPCONTROL

Ampcontrol has designed and developed the iMAC2 Controller as a compatible replacement, offering enhanced performance, improved reliability, and additional features to meet the evolving needs of our customers and industry. There are several considerations that need to be taken into account when upgrading or replacing an iMAC Controller with an iMAC2 Controller:

- The iMAC2 Controller enclosure is 35 mm deeper
- The iMAC2 Controller must be powered by 24 V DC (so a 110/240 V AC power converter may be required, see recommended part below)
- For Safety Applications, the iMAC2 Controller Safety Integrity Level (SIL) ratings need to be considered

Part Number	Description
171571	iMAC2 Controller 24 V DC (Standard)
173552	iMAC2 Controller 24 V DC (Long)
176946	PSU 110/240 V AC to 24 V DC 2.5 A 60 W DIN Mount



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### DISCLAIMER

While every effort has been made to assure the accuracy of this document at the date of issue, Ampcontrol assumes no liability resulting from any omissions or errors in this document, and reserves the right to revise content at any time.



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## REPAIRS AND OVERHAULS

Repair and Overhaul services for iMAC Controllers can no longer be supported. From the date of this notice, all requests for repairs and overhauls will be as a Repair-by-Replacement (RBR), where any iMAC Controllers received for repair will be replaced with an iMAC2 Controller at the customer's expense. This ensures that systems are upgraded to the latest technology, providing improved performance and longer-term support.

## RECOMMENDATIONS FOR USERS

We encourage our customers to review their current and future needs for the iMAC Controller and act accordingly.

## FOR MORE INFORMATION

Contact Ampcontrol Customer Service on 1300 267 373 or [customerservice@ampcontrolgroup.com](mailto:customerservice@ampcontrolgroup.com)

Refer to [www.ampcontrolgroup.com](http://www.ampcontrolgroup.com) for the following User Manuals and Datasheets which offer comprehensive guidance on installation, operation and maintenance to ensure a smooth transition from the iMAC Controller to the iMAC2 Controller.

- [IMAC2B006 - iMAC2 Controller Technical Data Sheet](#)
- [IMAC2B007 - iMAC2 Controller Features and Benefits](#)
- [IMAC2B009 - iMAC2 System User Manual](#)

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